



ANNUAL REPORT 2009 Fiscal Year

Background

Community Action Services and Food Bank has served the low and moderate-income population of the Mountainland area (Utah, Wasatch and Summit Counties) since 1967 and has extensive experience in the operation of poverty programs. The agency is a 501(c) (3) private non-profit tax-exempt organization. The agency's mission is to assist families and individuals in meeting critical basic needs (food, housing, etc.) while working with families on a long-term basis to help them to increase their potential for financial well-being.

The agency has provided a wide variety of services to low and moderate-income persons and has been a pioneer in the development of publicly and privately sponsored programs designed to address the needs of the disadvantaged. The organization has a trained staff, with vast community contacts, to help people evaluate their problems and to lead them to resources which can help in solving those problems both within the organization as well as within the community.

Programs

Community Action has provided a variety of direct services over the years. These have included: food pantry, sheltering of homeless, home buyer education, mortgage default counseling, USDA commodity distribution, homeless case management, advocacy, emergency rental assistance, self-esteem training, outreach to elderly and disabled, transitional housing, assistance to nursing home residents and more. The following chart shows the agency programs and accomplishments in the FY 2009.

Programs offered	Program objectives	Accomplishments in FY 2009
Family Development and Support Services	Provide emergency rent help, homeless prevention, shelter, and other services to at risk families	2,864 emergency services were provided 844 families assisted with emergency help to prevent/resolve homelessness (rent, utility assistance)
Community Action Food Bank	Operate six food pantries providing food packages & counseling to families; Provide food to other local organizations; Hold 4 major food drives (including Scouting for Food, Alliance for Unity, Holiday Food Drive and Letter Carrier Food Drive)	1.8+ million meals provided to 6,956 unduplicated families 31,247 food packages distributed 2.8+ million pounds of food distributed 26 other agencies supported with food (senior centers, spouse abuse center, etc.) 12,777 USDA Commodities food packages distributed
Home Buyer and Mortgage Counseling	Home buyer education & counseling; Mortgage default counseling; Reverse equity mortgage counseling; Predatory lending education & counseling	352 homes saved from foreclosure 191 families bought their first home 336 reverse mortgage certificates given 190 elderly received a reverse equity mortgage 362 people participated in home buyer classes 358 pre-purchase counseling sessions
Youth mentor program	Provide 1 to 1 mentoring for homeless youth	20 youth stayed in school, grew in leadership, service to community
Outreach to Elderly	Provide a variety of services to homebound low-income elderly residents	1,065 elderly assisted
HEAT Program	Provide utility help to eligible low-income families; Provide energy conservation education	4,451 households assisted 994 households participated in energy conservation education

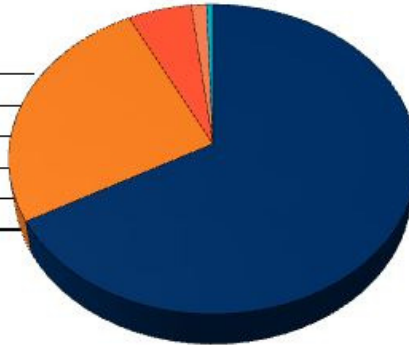
Population and Geographic Area

Community Action primarily serves Utah, Wasatch and Summit Counties. In 2009 we assisted 28,008 people. Almost 75% of those served are below 100% of the federal poverty guideline and 43% live in working families with children. Almost 20% of those served are minorities, predominantly Hispanic. An additional 8% are the elderly.

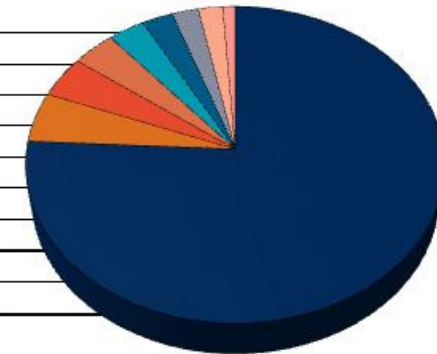
2009 Financial Statement

(Year End June 30, 2009)

Source of Revenue	Revenue		
Food-in-kind Donations	\$ 4,853,565	67%	■
Grants	\$ 1,855,161	26%	■
Donations	\$ 400,605	6%	■
United Way	\$ 96,598	1%	■
Miscellaneous	\$ 39,666	1%	■
Grand Total	\$ 7,245,595	100%	



Program	Expense		
Food Bank	\$ 5,498,023	76%	■
HEAT	\$ 368,413	5%	■
Family Development	\$ 309,759	4%	■
Emergency Services	\$ 268,620	4%	■
Housing Counseling	\$ 226,019	3%	■
Employment & Education	\$ 191,981	3%	■
Outreach	\$ 150,672	2%	■
Management & General	\$ 162,567	2%	■
Fundraising	\$ 76,809	1%	■
Grand Total	\$ 7,252,863	100%	



Board of Trustees

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 Head Start Policy Council
 Provo City Council
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 Head Start Policy Council

Thanks to our many partners that share our vision of helping people and changing lives for the better.

United Way of Utah County
Utah State Department of Community and Culture
Department of Housing and Urban Development
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Utah Community Action Partnership Association
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815 South Freedom Blvd., Ste. 100
Provo, Utah 84601
801.373.8200

www.CommunityActionUC.org