Commercial Kitchen FAQs

Q. *How much does the kitchen cost to rent?*

A. As of March 1, 2020, The Potluck Kitchen rates will be as follows:

- $10 per hour for approved users at or below 200% of the Federal Poverty Level
- $15 per hour for approved users at or above 201% of the Federal Poverty Level

Storage and Potluck membership fee is $15 a month for all approved users. This fee ensures storage space for your business and reserves an approved user’s spot in The Potluck.

Q. *How do I begin the application process?*

A. The first step is to set up an appointment with the kitchen manager to discuss your business and make sure The Potluck is the best fit for you. From there, we will help you obtain the necessary requirements to get started. Appointments can be made by contacting Jennifer Morgan. Email: jmorgan@communityactionuc.org Phone: (801) 373-8200, ext. 239

Q. *What types of payment are accepted?*

A. We only accept cash or check.

Q. *What is the difference between a Food Handlers Permit and a Food Safety Manager Certification?*

A. It is required for at least one person in your business to have their Food Safety Manager Certification. If you have your Food Safety Manager Certification, you do not need a Food Handlers Permit—the Food Safety Manager Certification covers it all. Anyone else who plans to work with your business and handle food in the commercial kitchen will be required to have their Food Handlers Permit.

Q. *What are the hours of the commercial kitchen?*

A. The Potluck will be available **24 hours a day, seven days a week**, for a total of 168 hours per week. 120 hours of the week (71% of hours of operation) will be dedicated to serving low-income entrepreneurs. The remaining 48 hours will be allotted to the general public on a first-come, first-served basis.

Q. *What is the square footage of the commercial kitchen?*

A. The kitchen measures 533 square feet.

Q. *How does scheduling work?*

A. We have an online scheduling system. Business owners will be able to schedule for the next three months on a first-come, first-served basis. If a business owner does not have access to a computer, they can call the kitchen manager; the kitchen manager will schedule on their behalf. We want to make sure our clients get the most out of their scheduled time, so there will be no overlapping shifts.
Q. How do I get my health permit?
A. Depending on what your product is, you will either contact the Utah County Health Department or the Utah Department of Agriculture and Food. It's best to speak with each agency directly since each business will need a different permit depending on what is being produced.

Q. What appliances are available for use?
A. 2 six-burner stoves
2 ovens
2 convection ovens
1 reach-in refrigerator
1 reach-in freezer
2 20-qt stand mixers
Proofing cabinet/hot holding box
4 prep tables
Assortment of bowls and other utensils

Q. Is there a minimum amount required for liability insurance?
A. There is a minimum of $1,000,000 of commercial liability insurance coverage, with The Potluck listed as an additional insured.

Q. Is there a place for food trucks to dispose of wastewater/greywater?
A. No, we do not have the proper way for food trucks to dispose of wastewater. If you have a food truck and would like to use our kitchen as a commissary, you will need to find another place to dispose of your wastewater.

Q. I still have questions. Who do I contact?
A. Questions can be directed to Jennifer Morgan.
Email: jmorgan@communityactionuc.org
Phone: (801) 373-8200, ext. 239